

# Hardware and Browser Requirements for nFORM 2.0

nFORM—which stands for Information, Family Outcomes, Reporting, and Management—is a web-based system that all Healthy Marriage and Responsible Fatherhood (HMRF) grantees, funded by the Administration for Children and Families, will use to collect, store, and analyze performance measures about their programs. You will use nFORM to collect information about services and program operations and to administer web surveys to clients, and you can analyze these data by using nFORM's data and reporting tools. As a web-based system, nFORM does not require you to download any applications. It is also accessible anywhere with Internet access. For optimum performance, follow these tips about the recommended hardware and browsers for nFORM 2.0:

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**Ensure strong internet connections.** To access nFORM and ensure that it runs smoothly, use a strong Internet connection. If you need to use nFORM or administer surveys to clients in areas without Internet or strong Wi-Fi, you should plan to use a mobile hotspot or Jetpack to provide a reliable Internet connection.



It is good practice to test connecting to the Internet and test the Internet speed (such as a free online speed test) in places where you will use nFORM and in locations where you will administer surveys. Be sure to consider the number of devices that will be connecting to the Internet at the same time (for example, if you need to administer surveys to a group of clients) in order to test the bandwidth of the Internet connection. Testing the Internet connection before starting data collection will help you identify and resolve connectivity and bandwidth issues before clients need to take their surveys.

**Use compatible devices.** nFORM works on desktop computers, laptops, and tablets, specifically iPads (not mini) and Samsung Galaxy Tabs. The client surveys and the audio computer-assisted self-interview technology (ACASI)—which allows clients to listen to the audio of the survey questions and the response options being read—have been tested with PCs, iPads (not mini), and Samsung Galaxy Tabs. Please note that nFORM and the surveys have not been optimized for use with smartphones.



**Access nFORM with recommended web browsers.** Given that nFORM is a web-based system, you must use a web browser to access nFORM and to administer the surveys to clients. nFORM and the surveys have been tested by using the Google Chrome browser app (version 86) and the Microsoft Edge browser app (version 84). nFORM has not been tested with other web browsers, such as Mozilla Firefox and Safari, and it may not work as intended with those other browsers. It is also always recommended to keep browsers updated to their latest versions so that they have the most recent bug fixes and security updates. Do not use Internet Explorer due to security issues affecting that browser.



If you have any questions about nFORM, do not hesitate to contact the nFORM help desk at [nform2helpdesk@mathematica-mpr.com](mailto:nform2helpdesk@mathematica-mpr.com). We are happy to help!